

Clover Key, Inc. Community Association Management 110 Imperial Street Merritt Island, FL 32952 Office/Fax: 321-735-7624

E-Mail: office@cloverkeyservices.com

To Owners,

FOR YOUR CONVENIENCE, YOUR MONTHLY ASSESSMENT PAYMENTS CAN BE MADE As a one-time payment or can be set-up as recurring payment online through our secure management software, **Appfolio**.

- a. A request will need to be made to management to create your homepage (portal).
- b. Management will send an e-mail or text to with a link to activate your homepage portal and will prompt you to create a secure password.
- c. After you create a secure password, from your homepage, click on "Payment" and follow the prompts to set up your payment. You can make either one time payments by selecting "Pay Now" OR to "Set Up Autopay".

IMPORTANT: Please select **eCHECK** in order to avoid credit card processing fees. If you are setting up autopay, please make sure to select the **1**st **of the month**. Please keep in mind online payment processing may take up to 3-5 business days, therefore all payments must be received by the due date to avoid late fee.

Management will charge a \$25.00 processing fee for any checks received at the management office. Due to liability & safety reasons, management does not accept cash at the office. All payments must be processed online. For owners who do not use a computer, please send management a voided check, and management will assist in setting up automatic payments.

Sincerely,

The Clover Key Team For the Board of Directors